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Designed in the UK

Zen

User Guide

C91-MZ-Be and C86-MZ-Pe

vax.co.uk

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Machine Overview

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15 2-in-1 dusting brush & upholstery tool
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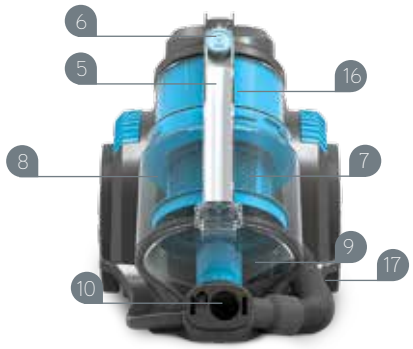
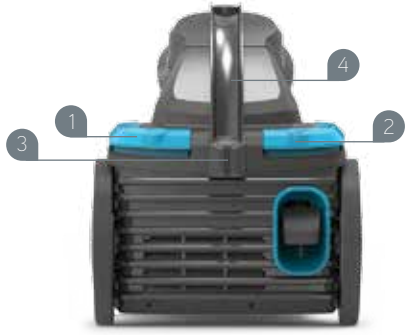
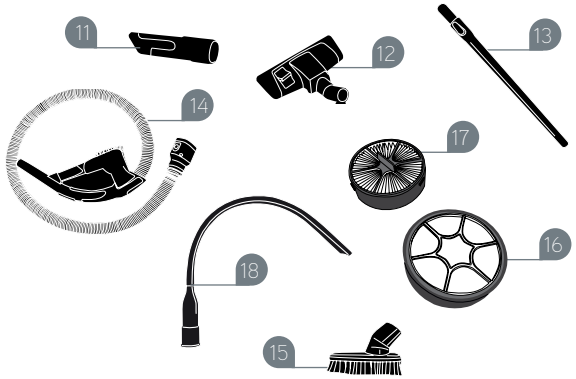






NOTE: Some parts may vary according to model.
Please check inside flap of box for more details.

General Safety Information

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

Please keep instructions for further use. When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. Do not leave the vacuum cleaner unattended when plugged in. Unplug the appliance from the socket when not in use.
2. Only use the vacuum cleaner indoors on dry surfaces.
3. Turn off the on/off switch on the vacuum cleaner controls before disconnecting or connecting from the mains supply.
4. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
5. Children should be supervised to ensure that they do not play with the appliance.
6. This appliance is not intended for use by children under eight years of age and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance in a safe way and understands the hazards involved.
7. Cleaning and maintenance shall not be made by children without supervision.
8. The appliance should only be used as described in the quick start guide or in the full online user guide.
9. Only Vax recommended attachments should be used with this appliance.
10. Do not use this vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use this vacuum cleaner with a damaged cord or plug. If the supply cord is damaged return the vacuum cleaner to a Vax authorised Service Agent or a suitably qualified person for examination, repair or adjustment.
11. Do not pull or carry this appliance by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
12. Do not handle the plug or the vacuum cleaner with wet hands.
13. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
14. Do not vacuum any hot coals, cigarette butts, matches or any hot, smoking or burning objects.
15. Do not vacuum any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use in the presence of explosive liquids or vapours.
16. Do not vacuum up harmful or toxic material (chlorine, bleach, ammonia, drain cleaner etc.)
17. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins etc.
18. Store the vacuum cleaner in a cool, dry area.
19. Use only CE approved 13 amp extension cords. Non-approved cords may overheat. Care should be taken to arrange the cord so that the cord cannot be tripped over.
20. Do not put any objects into openings. Do not use with any openings blocked and do not restrict airflow. Keep all openings free of dust, lint, hair or anything that might reduce airflow.
21. Do not use without all of the filters in place.
22. Take extra care when vacuuming on the stairs.
23. Keep vacuuming area well lit.

Initial setup for normal operation

1. Use the base accessories.
a) Shortest hose
b) Extension tube set to shortest practicable length.
2. Clean filters installed.
3. Dust receptacle empty.
4. All Bleeds must be closed.
5. Variable Power set to Maximum.
6. Floor heads/tools set to Carpet Mode for carpet cleaning.
7. Mechanical Agitation turned ON for carpet cleaning.
8. Floor heads/tools set to Hard Floor Mode for hard floor cleaning.
9. Mechanical Agitation turned OFF for hard floor cleaning.

Getting Started

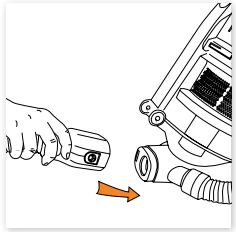
PLEASE READ SAFETY INFORMATION BEFORE USE (p3)

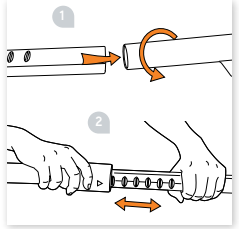
Before plugging the cord into the electrical socket, make sure the switch is in the 'off' position.

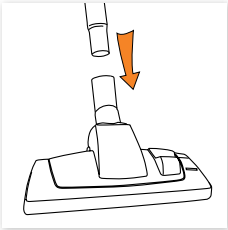
Assembling your vacuum cleaner

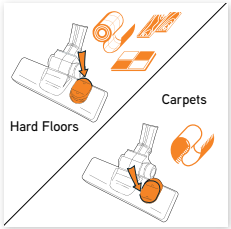
IMPORTANT: The condition of the filters affects the performance of your machine. Please check and clean filters periodically (depending on the level of use). For full cleaning instructions, see page 5.

IMPORTANT: Do not use the vacuum cleaner without all of the filters in place.





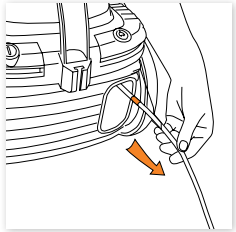




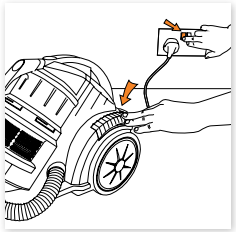
NOTE: The crevice tool, dusting brush and upholstery tool can all be attached to the telescopic tube or to the handle.

CAUTION: The vacuum cleaner is a very powerful unit. Before plugging the cord into the electrical socket, make sure the switch is in the 'off' position. Hold the vacuum cleaner firmly when starting and in use.

Operating the appliance

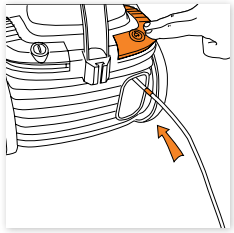


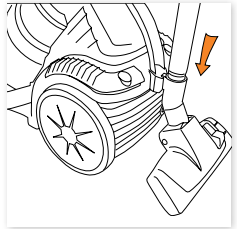
Switch vacuum cleaner on



NOTE: Fully unwind power cord before every use. A yellow mark on the cord indicates the recommended cord length. Do not extend the cord length beyond the yellow mark.

Operating the appliance and accessories

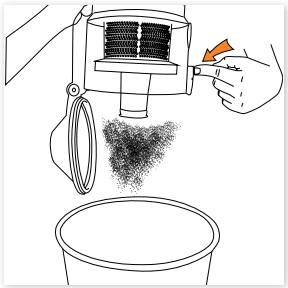


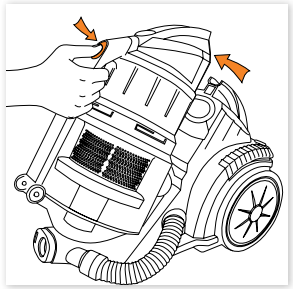


NOTE: For convenience there is a parking slot located at the rear of the vacuum cleaner where the floor tool and tubes can be attached for storage and carrying.

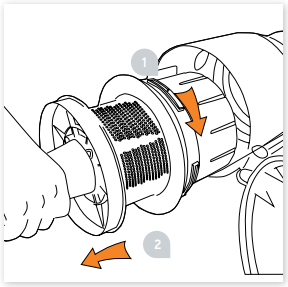
Emptying and cleaning the dirt container

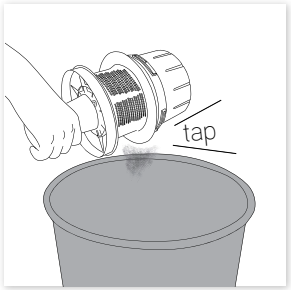
WARNING: Always switch off and unplug the vacuum cleaner from the electrical socket before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments.

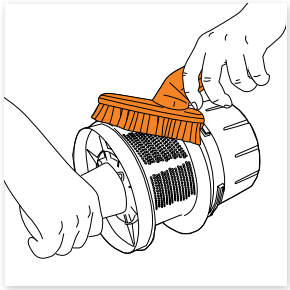




Advanced cleaning



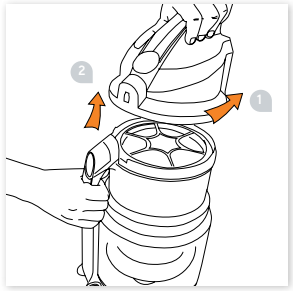


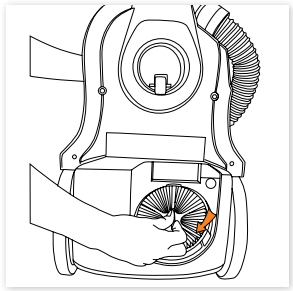


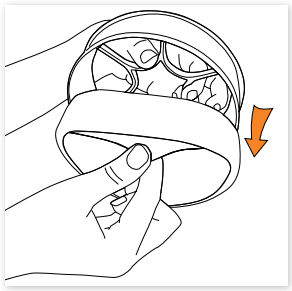
IMPORTANT: Cleaning filters maintains vacuum performance. Vax recommends that your filters should be checked and cleaned periodically. If your filters are washable make sure that they are completely dry before inserting them back into the vacuum cleaner.

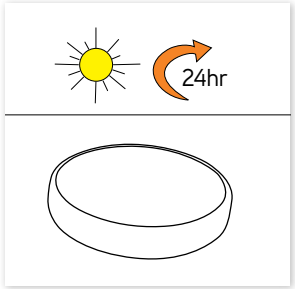
Looking After Your Machine

Cleaning the HEPA pre-motor filter

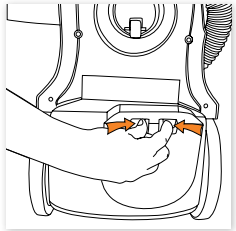


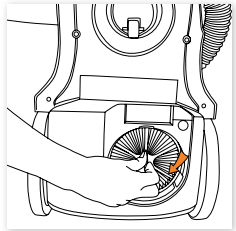


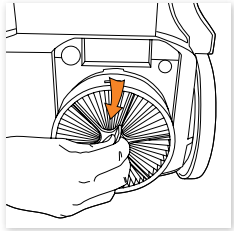


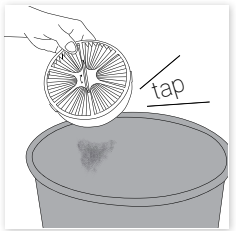


Cleaning the post-motor filter









WARNING: Do not wash the post-motor filter.

IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical socket and turn off the switch. Remove and empty the dirt container. Check the hose for blockages. Clean the filters. Allow the unit to cool for approximately one hour (if you have cleaned the filters you will need to wait twenty four hours for the filters to dry before putting them back in the machine). To re-start the machine, plug it into an electrical socket and switch it back on.

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You're home.

FAQs

WARNING: To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance/troubleshooting checks.

Is there an accessory missing?
- Check the 'Machine Overview' page in this guide to make sure the part is definitely included in your unit.
- If it is missing, we're here to help. Simply call us on **0844 412 8455**

Why won't the vacuum cleaner pick up?
- The filters may be clogged: Refer to the Maintenance sections (Page 5).
- The Dirt Container is full or blocked: Refer to the Maintenance sections (Page 5).
- The Dirt Container may be incorrectly installed: Refer to the Maintenance sections (Page 5).

Why is dust escaping from the vacuum?
- The filters may not be installed correctly. Refer to the Maintenance sections (Page 5).
- The Dirt container may be incorrectly installed: Remove the Dirt Container from the unit by pressing the Dirt Container Release Button (6) and reattach it to the unit, ensuring it is locked firmly back into place.
- The filters may be clogged: Refer to the Maintenance sections (Page 5).

What do I do if an accessory/the unit becomes damaged or broken?
- Visit **www.vax.co.uk** for parts and spares.
- Please call our Vax careline to purchase new spares or order a replacement: **0844 412 8455**

Why will the vacuum cleaner not run?
- It may not be plugged into the electrical socket correctly: Ensure that the plug is pushed into the electrical socket securely
- The electrical socket may not be working: Check the fuse or breaker and consult an electrician.
- The motor Thermostat may have tripped: Switch off and unplug the vacuum cleaner. Leave for one hour before switching the vacuum cleaner back on.

Other Information

UK Service & Help

Any queries or concerns about using your Vax, simply visit; **vax.co.uk/support – vaxireland.ie** or call the Vax Careline. Calls are charged at the UK local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling.

Vax Careline:
(UK) 0844 412 8455
(ROI) 1-800 928 308

Monday-Friday 8.30am to 6.30pm
Saturday 9.00am to 5.00pm

Consumables

To purchase spares and accessories, please visit vax.co.uk

The use of genuine vax spare parts helps to maintain optimised performance and validates your guarantee

Filter Kit (Type 89): 1-1-134226-00
Combination Floor Tool (Type 2): 1-1-124961-00
Crevice Tool (Type 11): 1-9-126888-00
Dusting Brush (Type 8): 1-9-126828-00

Technical Specification

Voltage: 220-240V -50Hz
Wattage: 750W
Cord length: 6-8m
Filters: Pre-motor filter (washable)
HEPA Media post-motor filter

Subject to technical change without notice.

CE

EEC Statement of Compliance

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the **C91-MZ-Be and C86-MZ-Pe** is manufactured in compliance with the following Directives:
Safety: 2006/95/EC Low Voltage Directive
EMC: 2004/108/EC Electromagnetic Compatibility Directive

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

It's quick and easy to register for your

FREE 6 year guarantee

online at: vax.co.uk/guarantees

Please retain your original receipt for proof of purchase.

UK based customer care centre — Open 6 days a week

Monday-Friday	8:30am-6:30pm
Saturday	9:00am-5:00pm

we're here if you need us

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vax.co.uk/support or call (UK) 0844 412 8455 (ROI) 1-800 928 308

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